CARE AND MAINTENANCE

The CombiCarrier® and CombiCarrierII® are the first patient handling devices designed as combination backboard/scoop stretchers. Their high-density polyethylene shell will not absorb blood or body fluids and is easily cleaned. These Care and Maintenance Guidelines are recommendations to maximize the life and service of these products. You should always follow the specific cleaning and disinfecting practices dictated by your Medical Director.

CLEANING PROCEDURE

The CombiCarrier and CombiCarrierII should be cleaned using soap and water, a mild detergent, or a commercial cleaner/disinfectant. Any blood, body fluids or other soiled materials should be thoroughly removed prior to disinfection. Sodium hypochlorite (bleach) solutions may be used for disinfection, but avoid prolonged exposure to high concentrations of bleach to avoid discoloration. A 1% bleach solution (or concentration compatible with current CDC Guidelines) can be used on the CombiCarrier and CombiCarrierII, but it should be thoroughly rinsed off with cold water and then allowed to dry. Other commercially available disinfecting agents suitable for use on this surface may be wiped or sprayed onto the CombiCarrier or CombiCarrierII following the product manufacturer’s recommended instructions for use, and allowed to dry completely.

CUSTOMER SERVICE

Hartwell Medical is known for its outstanding customer service and warranty program. We deliver high-quality, innovative emergency medical products and stand behind each one. Should you have any questions about the use or care of any of our products, our customer service personnel will be happy to help you.

Customer Service Hours:
Monday - Friday
8:00 am - 4:30 pm, PST
(760) 438-5500
(800) 633-5900
customerservice@hartwellmedical.com

Additional information on our entire product line is available on our website:

www.HartwellMedical.com

ABOUT US

Hartwell Medical is proud to have been in business for more than 30 years as a highly respected manufacturer of innovative emergency medical products. Over the past two decades we have seen significant technological advances in the emergency care industry and are proud to have played a key role in the research and development of improved patient care equipment and techniques.

All of our products are subjected to clinical evaluation and real-life field tests to ensure they meet our high standards and your ever-changing needs. Should you have any questions about the use or care of our products, we will be happy to help. Hartwell Medical is continually working to provide you with quality products for life.