

### CARE AND MAINTENANCE

BioHoop® multi-use, emesis/collection bags are designed for one-time use. They should be properly disposed of after use and should not be cleaned for re-use. Store your BioHoops in a dry location at room temperature until needed.

### CUSTOMER SERVICE

Hartwell Medical is known for its outstanding customer service and warranty program. We deliver high-quality, innovative emergency medical products and stand behind each one. Should you have any questions about the use or care of any of our products, our customer service personnel will be happy to help you.

#### **Customer Service Hours:**

Monday - Friday

8:00am - 4:30pm, PST

(760) 438-5500

(800) 633-5900

[customerservice@hartwellmedical.com](mailto:customerservice@hartwellmedical.com)

Additional information on our entire product line is available on our website:

[www.HartwellMedical.com](http://www.HartwellMedical.com)

### ABOUT US

Hartwell Medical is proud to have been in business for over 20 years as a highly respected manufacturer of innovative emergency medical products. Over the past two decades we have seen significant technological advances in the emergency care industry and are proud to have played a key role in the research and development of improved patient care equipment and techniques.

It all started in 1989 with a new splint designed to treat extremity injuries using vacuum technology instead of air pressure. Today, Hartwell Medical manufactures the two best-selling vacuum splint products in the industry; the well known EVAC-U-SPLINT® and the new, semi-disposable FASPLINT®. In 1999, Hartwell Medical introduced the award-winning CombiCarrier®, the first combination backboard and scoop stretcher. This innovative device saved rescuers valuable budget dollars and storage space by combining 2 products into 1. Today, the next generation CombiCarrierII® is even thinner, lighter, and stronger than the original and continues to be the ideal patient handling and transfer device.

All of our products are subjected to clinical evaluation and real-life field tests to ensure they meet our high standards and your ever-changing needs. Should you have any questions about the use or care of our products, we will be happy to help. Hartwell Medical is continually working to provide you with quality products for life.